



Search

- keyword/part # search
- catalog page # search

Order

part number

Log In

- HOME
- ORDER
- SPECIAL OFFERS
- RESOURCES
- SOLUTIONS
- ABOUT MSC
- CUSTOMER SUPPORT
- MY ACCOUNT

- Product Categories
- Holemaking: Solid & Indexable Drills, Reamers & Counterbores
 - Threading: Taps, Dies & Other Threading
 - End Mills, Saws, Cutters & Tool Bits
 - Indexable Turning, Threading & Milling Featuring Kennametal
 - Abrasives, Files, Soldering & Welding
 - Tooling & Fixtures

MSC Industrial Supply Company

January 14, 2008 ET

Featuring



CMI (Customer Managed Inventory)

CMI will enable you to save time and money while effectively replenishing your inventory and stocking levels. In just two easy steps, you can take complete control of your

The Virtual Big Book



Browse over 500,000 Industrial supply items.

Volume 2 - January 2009

mscdirect.com

guidebook





welcome

Dear Valued Customer,

We are very pleased to present you with our *Guidebook* for mscdirect.com. This helpful guide details the many features, benefits and recent changes around ordering online at mscdirect.com. We are excited to introduce our redesigned and reorganized website, which provides you with an even more convenient, efficient and fast way to purchase industrial supplies.

Highlights of our updated website include:

- 1) Updated Home Page and My Account Page** - Both pages are better organized and more user-friendly, enabling you to find what you are looking for more quickly.
- 2) Improved Navigation** - We have added more descriptive tab names and drop-down links. This places the information you need at your fingertips and saves you time/clicks.
- 3) Product Categories** - You can now quickly search, from the home page, MSC products by the same catalog product categories you see in our Big Book®.
- 4) Printer-friendly Feature** - Provides the ability to view and print "printer-friendly" pages for nearly every page of the website.

Although the new mscdirect.com looks quite different, we have retained the features that have made our website best-in-class, such as real-time inventory status; customer-specific pricing; powerful search engine, powered by Google; order tracking and account history; online invoice payment; line item distribution; workflow; the Virtual Big Book; and much more. You will also find extensive information on customer support, special offers and the numerous *Resources* and *Solutions* MSC offers. Our overall goal is to help you improve your profitability and meet your toughest business requirements.

We encourage you to visit the redesigned mscdirect.com today! We are confident you'll find our website to be the most convenient way to purchase all of your industrial supplies. And as always, we appreciate your business and look forward to your feedback. Please email us at website@mscdirect.com and tell us what you think of the new and improved mscdirect.com.



With Warmest Regards,

A handwritten signature in blue ink that reads "David Sandler". The signature is fluid and cursive.

David Sandler
President and CEO



Search Search tips

Order Cart (0)

part number qty.

Order Pad

Log In Locate/Register/Help

Username:

Password: Remember me

1 **Search**

Keyword/Part # Search

Catalog Page # Search

2 **Navigation Bar**

HOME ORDER SPECIAL OFFERS RESOURCES SOLUTIONS ABOUT MSC CUSTOMER SUPPORT MY ACCOUNT

3 **Product Categories**

MSC Industrial Supply

- ▶ Holemaking: Solid & Indexable Drills, Reamers & Counterbores
- ▶ Threading: Taps, Dies & Other Threading
- ▶ End Mills, Saws, Cutters & Tool Bits
- ▶ Indexable Turning, Threading & Milling Featuring Kennametal
- ▶ Abrasives, Files, Deburring, Soldering & Welding
- ▶ Tooling Components: Clamping, Fixturing, Locating, Die & Mold
- ▶ Measuring Instruments
- ▶ Machinery, DROs, Machine Tool Accessories, Knurls, Books & EDM
- ▶ Band Saw Blades, Flat Stock, Drill Rod & Raw Materials
- ▶ Fasteners & Hardware
- ▶ Hand Tools
- ▶ Fleet Maintenance & Power Tools
- ▶ Paints, Adhesives, Marking/Labeling, Fluids & Lubricants
- ▶ Safety, Communication & Janitorial
- ▶ Material Handling, Storage, Office, Packaging & Shipping
- ▶ Lighting/Electrical, Motors & Power Transmission

4 **Business Solutions**

We've got answers to some of your toughest business questions.

- Customer Managed Inventory (CMI)
- 3M
- Kennametal
- Motors
- Safety
- Fasteners

Click here to learn more about solutions.

5 **MSC Virtual Big Book**

The New FY09 Virtual Big Book is here!

Over 4,400 pages with more than 20,000 new items.

Browse the Big Book online

6 **New Features**

Search Express Checkout Order Review Workflow Updates

Find out more about these new features and enhancements.

7 **Spotlight Suppliers**

AGS ACUPRO IRWIN

8 **Sales Flyers**

Browse top-selling sale items:

- Metalworking
- Maintenance & Repair
- Super Savers
- Overstock

Home Page

- 1** **Navigation Bar**
You'll find the navigation bar on every page of msdirect.com. Simply roll over the tabs to view the drop-down links available. See the "Navigation Bar" tab for more details.
- 2** **Product Categories**
Search MSC products by the same product categories as seen in our Big Book. Click on a category to connect directly to that product section in the Virtual Catalog.
- 3** **Featured Products**
Check out this section often to get the latest deals and promotions from MSC.
- 4** **Business Solutions**
Learn more about the many MSC solutions and services available that can improve your profitability and meet your toughest business requirements.
- 5** **MSC Virtual Big Book**
Browse our Virtual Big Book online for quick access to over 500,000 industrial supply items in an easy-to-use digital format. Pages appear exactly as they're seen in the MSC Big Book.
- 6** **New Features**
We have added this section on our home page to keep you up to date on the most recent changes to msdirect.com.
- 7** **Spotlight Suppliers**
Check in often for great deals from top suppliers.
- 8** **Sales Flyers**
Flip through the MSC digital sale catalogs for great discounted sale prices on our top-selling items.

MSC Industrial Supply Co. Search Search tips Order Cart (0) Log In Remember me

Keyword/Part # Search
 Catalog Page # Search

[HOME](#) [ORDER](#) [SPECIAL OFFERS](#) [RESOURCES](#) [SOLUTIONS](#) [ABOUT MSC](#) [CUSTOMER SUPPORT](#) [MY ACCOUNT](#)

October 08, 2008 ET

Big Book © Index Pages

- Holemaking: Solid & Indexable Drills, Reamers & Counterbores
- Threading: Taps, Dies & Other Threading
- End Mills, Saws, Cutters & Tool Bits
- Indexable Turning, Threading & Milling Featuring Kennametal
- Abrasives, Files, Deburring, Soldering & Welding
- Tooling Components: Clamping, Fixturing, Locating, Die & Mold
- Measuring Instruments
- Machinery, DROs, Machine Tool Accessories, Knurls, Books & EDM
- Band Saw Blades, Flat Stock, Drill Rod & Raw Materials
- Fasteners & Hardware
- Hand Tools
- Fleet Maintenance & Power Tools
- Paints, Adhesives, Marking/Labeling, Fluids & Lubricants
- Safety, Communication & Janitorial
- Material Handling, Storage, Office, Packaging & Shipping
- Lighting/Electrical, Motors & Power Transmission

MSC Industrial Supply

new! **get it NEXT DAY!** at no additional cost!

MSC Industrial Supply **Cost!** **out these dramatic enhancements.**

- CMI - Customer Managed Inventory
- eVMI - Vendor Managed Inventory
- Government Sales
- National Accounts
- e-Procurement
- p-Cards

Business Solutions

We've got answers to some of your toughest business questions.

- Customer Managed Inventory (CMI)
- 3M
- Kennametal
- Motors
- Safety
- Fasteners

[Click here to learn more about solutions.](#)

US Government

Federal Government customers, click here to learn more about MSC's Government contracts with the GSA and the United States Postal Service.

NEW!

MSC products are now available on DOD eMail with Credit Card and Milstrip capability!

Spotlight Suppliers

Sales Flyers

Browse top-selling sale items:

- Metalworking
- Maintenance & Repair
- Super Savers
- Overstock

The New FY09 Virtual Big Book is here!

Over 4,400 pages with more than 20,000 new items.

Browse the Big Book online

New Features

- Search
- Express Checkout
- Order Review
- Workflow Updates

Find out more about these new features and enhancements.

Navigation Bar

- 1 Search**
There are two ways to search on mscdirect.com: our Enhanced Keyword Search powered by Google or our Product Attributes Search. See Search for more details.
- 2 Order**
When you want to place a fast order using your customer part number or the MSC part number(s), use this quick order entry pad to purchase products directly from the home page.
- 3 Shopping Cart**
Click here to view a descriptive list of the items you have selected for purchase. You can easily add, modify or remove items from your shopping cart before you check out.
- 4 Log In**
Once you've registered, just type in your username and password. Please remember that your **username is case sensitive**. Click the "Remember Me" box to have your username remembered each time you visit our website.
- 5 Home**
Click on "Home" or the MSC logo from anywhere on the site to return to the MSC home page.
- 6 Order**
This tab provides three different ways to quickly place your online order with MSC:
1) The Virtual Big Book; **2)** Browsing the tabs of the Big Book and **3)** The Quick Order pad.
- 7 Special Offers**
Roll over the tab for a list of MSC specials and digital sale catalogs with great prices on our top-selling items.
- 8 Resources**
Learn more about the various MSC resources available (such as emergency preparedness, safety resources and motor resources) that can improve your profitability and meet your toughest business requirements.
- 9 Solutions**
Find out more about the many solutions MSC offers (such as CMI - Customer Managed Inventory, National Accounts and e-procurement) to help your company save money and become more productive.
- 10 About MSC**
Access company-related information, such as our history, our locations, career opportunities, Community Relations, press releases and much more.
- 11 Customer Support**
Roll over this tab for links to MSC's ordering, shipping and invoicing options; return policies; Big Book request and more.
- 12 My Account**
Click here to log in, locate your account or become a new customer.

1 Search

2 Search By: Product Attribute Filters Search Powered By Google

3 Search Result Types

4 COMPARE ITEMS

5 Mfr: DeWALT
Mfr #: D21002
Big Book Page 2381
View similar items

6 Item #: 07387616

7 Price: \$80.89 ea
In stock: 92

8 ADD TO CART

9 ADD TO LIST

10 Filter This Category

9 ADD TO LIST

Searched for 'DEWALT DRILL DRILLS'. Results 1 - 10 of 10

Search

- 1 Search Powered by Google™**
Our enhanced keyword search, powered by Google, simplifies search types. You can search for anything with one convenient search. Simply type in a description of what you're looking for OR the MSC, Manufacturer, Customer, NSN or Competitor part number and click the "Go" button.
Tip: For the best results, be specific. The more information you put in your search, the more accurate your results will be.
- 2 Product Attribute Filters Search**
If your goal is to start with a broad category and filter down using product attributes, then Product Attribute Filters Search is the way to go! There is a convenient drop-down filter menu that helps you classify your search. Simply type in a description of what you're looking for and select the MSC Industrial Supply Keyword, Part, Customer, Manufacturer, NSN, Competitor, or Page number and click the 'Go' button. The search will return a list of product categories matching your keywords, on the left portion of the page. Click on the product category that most closely suits your needs. After you've entered the filtering details for the item you need, you will see all matching product(s).
- 3 Refining Your Results**
Improve your results by using additional or different keywords, by clicking on the "View Similar Items" link, or by clicking on any of the "Search Results Types" on the left to get down to a specific category.
- 4 How to Compare**
Check mark/select multiple items and click on "compare items" for a side-by-side comparison.
- 5 Item Detail Links**
Use this link for a detailed product description, technical and manufacturer information, and more. See the Item Details tab in this guidebook for more information.
- 6 View Similar Items**
Click on this link for a listing of similar products and the option to filter within that category.
- 7 Product Availability**
The Search Results page will show real-time product availability and your negotiated pricing. If you are logged in you will also see inventory available for pickup from the Customer Pickup location closest to you. Our five pickup locations are: Harrisburg, PA; Atlanta, GA; Elkhart, IL; Wood Dale, IL and Livonia, MI.
- 8 Add to Cart**
Simply enter the quantities you want in each item box, and click "add to cart."
- 9 Add to List (Personal Lists)**
The Personal List feature allows you to create a bookmarked list of your most frequently viewed or purchased items for fast repeat buys or future reference. Your Personal List(s) will not be deleted, and can be used repeatedly.
- 10 Using Filters**
Further refine your search and find the exact product you're looking for by using these attribute drop-down boxes.

MSC Industrial Supply Co. Search Order Cart (2)

Keyword/Part # Search Catalog Page # Search

HOME ORDER SPECIAL OFFERS RESOURCES SOLUTIONS ABOUT MSC CUSTOMER SUPPORT MY ACCOUNT

VIEW PRINTER-FRIENDLY PAGE **Item Details** 1

POWER TOOLS ► POWER DRILLS ► CORDLESS DRILLS ► Item #09233446

Options:

DEWALT Qty: in stock

3 Your Price: \$121.33 ea **2**
In stock: 97
Mfr: DeWALT **4**
Mfr #: DC750KA **4**

MSC #: 09233446

5 Description: 9.6V 3/8 In. Cordless Drill/Driver Kit Chuck Size: 3/8
Voltage: 9.6 Chuck Type: Single-sleeve ratcheting chuck
Type: Compact Drill/Driver Kit

Chuck Size (Inch):	3/8
Voltage:	9.6
Chuck Type:	Single-Sleeve Ratcheting Chuck
Type:	Compact Drill/Driver Kit
Minimum RPM:	0-300
Maximum RPM:	0-1100
Handle Type:	Pistol Grip
Batteries Included (Y/N):	Yes
Contents:	Drill/Driver, 2 Batteries, Charger, Screwdriver Bit, Kit Box

6 Big Book Page #: 2368

7 MSDS Sheet: [Get MSDS for this item](#)

Item Details

- 1 Item Details**
This comprehensive page provides complete product descriptions, including manufacturer information, pricing, technical specifications, and much more.
- 2 Price**
Users who are logged in will see customer-specific pricing, if applicable, on this page.
- 3 Availability**
The Item Details page will show real-time product availability. If you are logged in you will also see inventory available for pickup from the Customer Pickup location closest to you. Our five pickup locations are: Harrisburg, PA; Atlanta, GA; Elkhart, IL; Wood Dale, IL and Livonia, MI.
- 4 Part Numbers**
The MSC and Manufacturer part numbers can be found on this page.
- 5 Specifications**
View a complete list of technical and manufacturer specifications in an easy-to-read chart format.
- 6 Catalog Page Number**
Click on the "Big Book Page #" link to see the Virtual Big Book catalog page. It's exactly the same as the printed catalog page.
- 7 MSDS**
Easily view and download Material Safety Data Sheets from this page for applicable items.

The screenshot shows the MSC Industrial Supply Co. Shopping Cart interface. At the top, there is a navigation bar with 'HOME', 'ORDER', 'SPECIAL OFFERS', 'RESOURCES', 'SOLUTIONS', 'ABOUT MSC', 'CUSTOMER SUPPORT', and 'MY ACCOUNT'. Below this is a 'Quick Item Add' section with a search bar and 'ADD TO CART' button. The main 'Shopping Cart' section contains a table of items with columns for 'Qty.', 'Your Price', 'Ext. Price', 'Special Notes', 'In Stock', and 'Delete'. A 'Subtotal' of \$657.37 is shown at the bottom. A legend explains the 'Special Notes' icons: a green box with '++' for 'Quantity Discount Available' and a green box with 'MSDS' for 'MSDS Available'. The 'In Stock' column shows 'YES' for all items, indicating they are in stock and ready to ship.

Ordering/Shopping Cart

There are numerous ways to access the 'Shopping Cart': 1) You can click on the icon at the top of each page or 2) Click on the 'Add to Cart' button from the 'Search Results' page or the 'Item Details' page.

1 Add to List

The Personal List feature allows you to create a bookmarked list of your most frequently viewed or purchased items for fast repeat buys or future reference. Your Personal List(s) will not be deleted, and can be used repeatedly. This new, user-friendly list feature replaces the former 'Manage Shopping Carts' feature. You can create multiple Personal Lists, customized for you or your company's needs. For example, you can create one long list or multiple lists grouped by product category, by department, by end user or however you choose.

2 Quick Item Add

When you know the part number, use the 'Order Pad' to quickly add items to your active 'Shopping Cart.'

Shopping Cart

Your cart contains a descriptive list of the items you have selected for purchase. You can easily add, modify or remove items from your 'Shopping Cart' before you check out. When you're ready to place your order, click the 'Checkout' button.

Note: To access your 'Shopping Cart', click on the 'Shopping Cart' icon on the top navigation bar or on the 'My Account' page.

3 Pricing

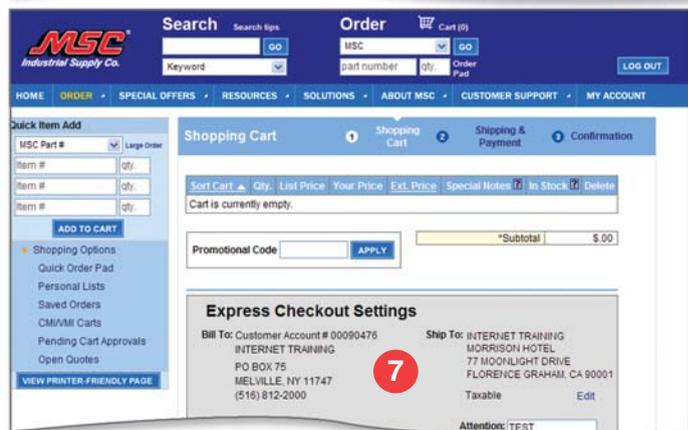
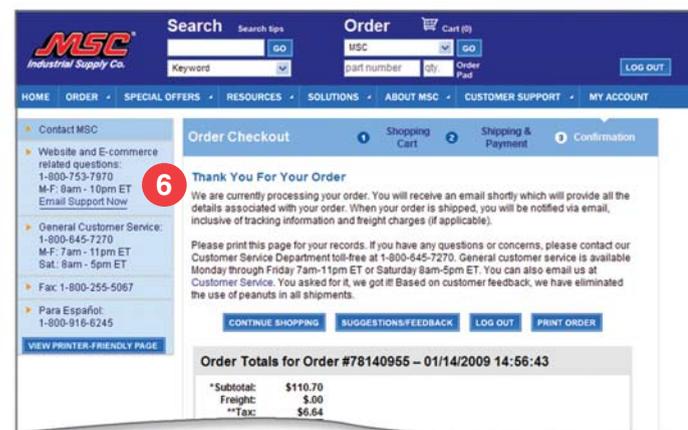
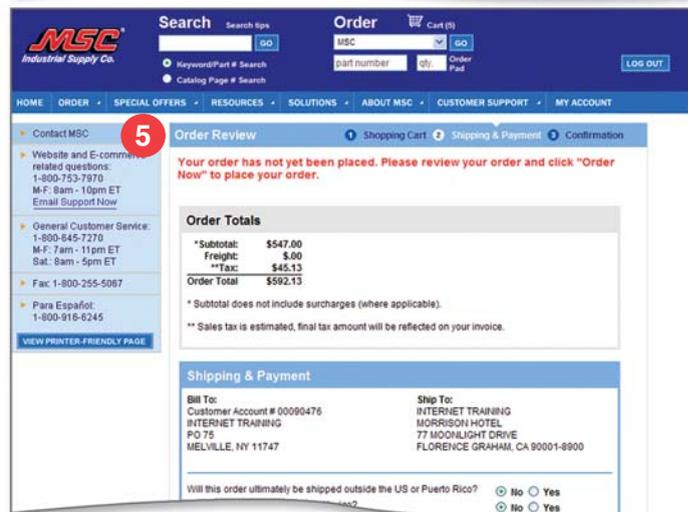
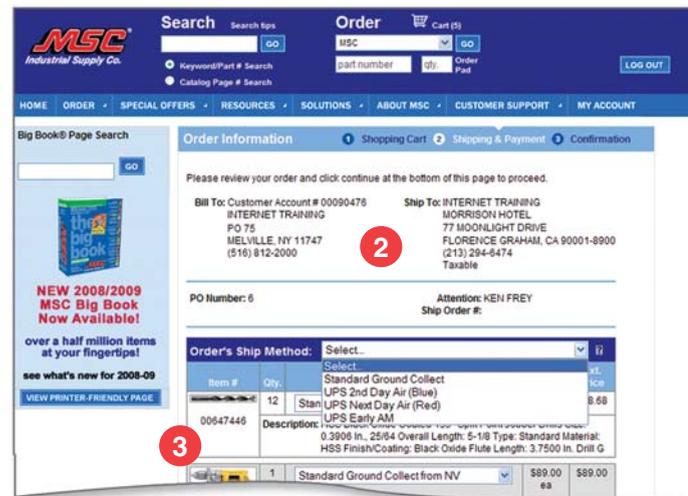
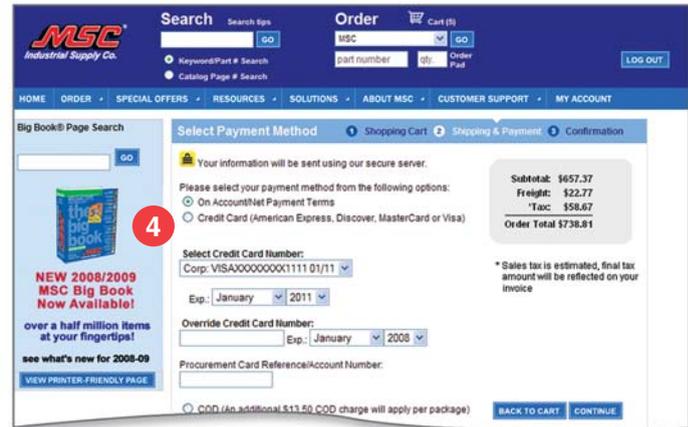
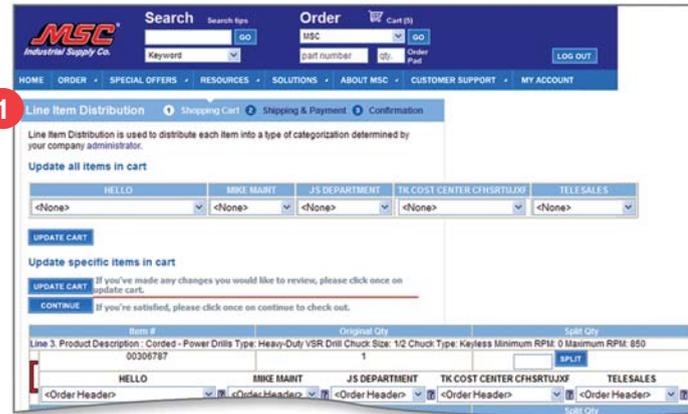
If you are logged in, you will see your negotiated pricing in the cart.

4 Special Notes

Check this column of the cart for special product information, if applicable, such as quantity break pricing, MSDSs, and more.

5 Availability

Real-time product availability for your order can be found in the "in stock" column.



Checkout

After adding all items to your 'Shopping Cart,' you have two options for checkout, Checkout and Express Checkout.

- 1 **Line Item Distribution**
This handy feature allows you to individually code each item within an order for reporting purposes. You can allocate specific items to departments, cost centers, general ledger accounts, people, job name, job number, etc.
- 2 **Billing and Shipping Information**
Your bill-to and ship-to will be pre-filled with either your selected default info or what appeared on your last order. During this step, you may modify/update your ship-to and/or add new information.
- 3 **Order Details and Shipping Options**
Use this page to closely review your order item details and select your shipping method/transit time.
- 4 **Payment Options**
Select your preferred payment method from the list of options, such as "on account," or credit card. Click "Order Now" one time when you're ready to place your order.
- 5 **Order Review**
This screen allows you to review the contents of your order one last time before submitting it.
Note: Please make sure that you click 'Submit' from this page to ensure your order is placed.
- 6 **Confirmation**
The "thank you for your order" page confirms that your order has been successfully submitted. You'll also receive a confirmation via email and another email (with tracking info) once your order has shipped.
- 7 **Express Checkout**
If you re-use the same billing, shipping and payment information for most of your orders, Express Checkout will help speed up your order process. This feature allows you to set default preferences that will be applied to all your Express Checkout orders...Two clicks and you're done!
- 7 **Express Checkout Settings Box**
The Express Checkout settings box is where you set up all your preferences for this feature, which will then be applied to all Express Checkout orders. Choose defaults for Routing, Notification, Shipping and Payment.
Note: This information must be completed in order to use this feature, but can be edited by clicking on the 'Change Defaults' button.
After clicking the 'Express Checkout' button from your 'Shopping Cart,' you will be directed to the 'Order Review' screen.
Note: Please make sure that you click 'Submit' from this page to ensure your order is placed.

MSC Industrial Supply Co. Search Order Cart (0) Log In

Please enter the following information. Required fields are marked with an asterisk *.

1 Personal Profile

* Name: First Name Last Name

* Phone #: ext.: Fax #:

* Email Address: * Verify Email Address:

Purchasing Job Function: **Buyer** (See the user roles page for more on Job Functions)

* Contact Department: Accounts Payable

2 Billing Address

* Street Address: or P.O. Box:

Internal Location:

US Address

* City: * State: * ZIP Code:

(Enter Digits only e.g. 117471234)

Canada / Mexico:

* City/State/Postal Code:

* Country:

* Is this a commercial address? Yes No

* Tax Exempt: Yes No

(Please fax your tax exempt certificate to 1-800-753-7959 in order to obtain tax exempt status. Shipments to this location will be taxed until we receive a valid exemption certificate.)

Federal Tax ID:

(Ex. 12-3456789 or 123-45-6789)

3 Create Username and Password

* Username: Remember Me

(Minimum 4 characters & case sensitive)

* Password: * Verify Password:

Password is case-sensitive, must be at least 7 characters, and must include at least 1 number and 1 letter. Password Tips Password Strength

You will need this information to login in the future.

4 Print & Electronic Mailings

Below are the publications you currently receive from MSC. If you are receiving duplicate catalogs, please call us at 1-800-645-7270 and let us know which name(s) you would like to have removed. Thanks for helping us cut waste!

Print Version Email Version

Publication	Print Version	Email Version
The Big Book®	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
The Big Book® on CD-ROM	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Metaworking Best Buys (monthly)	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No
Maintenance and Repair (monthly)	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No
Super Savers (monthly)	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No
Weekly Fax Promotions	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No

Would you like us to send you a Big Book® or Big Book® on CD-ROM right now? Yes No

Would you like to receive promotion notifications via email? Yes No

* Would you like to be contacted by third parties that are relevant to your business? Yes No

6 Order Notifications

Do you want to receive an email.

	Always	Never	For Internet Orders	For All Credit Card / and COD Orders
If there is a delay processing your order?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When your order is confirmed?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When your order is shipped?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

7 Email Format Preference

Which format would you prefer us to use when sending you emails?

Embedded HTML Plain Text

SUBMIT CANCEL

It is important to us that you know how information about you may be utilized. Please take a moment to look over our privacy policy which we hope will address any questions you may have. We encourage you to contact us any time with questions or feedback.

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The Big Book® on CD-ROM	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Metaworking Best Buys (monthly)	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No
Maintenance and Repair (monthly)	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No
Super Savers (monthly)	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No
Weekly Fax Promotions	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No

Would you like us to send you a Big Book® or Big Book® on CD-ROM right now? Yes No

Would you like to receive promotion notifications via email? Yes No

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6 Order Notifications

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	Always	Never	For Internet Orders	For All Credit Card / and COD Orders
If there is a delay processing your order?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When your order is confirmed?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When your order is shipped?	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

7 Email Format Preference

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It is important to us that you know how information about you may be utilized. Please take a moment to look over our privacy policy which we hope will address any questions you may have. We encourage you to contact us any time with questions or feedback.

Registration

Registering online with mscdirect.com is simple. Just fill out our quick form, and you'll start enjoying great benefits, such as 24/7 access to your order status/history, pricing, quotes, workflow and much more.

1 Personal Profile

Here you will enter your personal information.

2 Business Info

Enter your company information (only for business users).

- Account Administration (Workflow) – To assist you with your ordering workflow process, we have provided functionality that will enable you to establish “roles” and “spending limits” for users within your company while shopping on our site. Your default user role will be set to ‘Buyer’ when registering and can only be reassigned by someone in the ‘Administrator’ role.

- To change your user role to ‘Administrator,’ you must speak to another ‘Administrator’ on your account. To find out who the ‘Administrator’ on your account is, go to your ‘My Account’ page and click on ‘Manage User Roles.’

3 Billing

Enter your billing address information.

4 Create Username and Password

- Your Username** – Your username must contain at least four characters and be unique (not already in use by another user). If you forget your username, you can have it emailed to you by clicking the ‘Forgot your username?’ link.

- Your Password** – Your password must contain at least seven characters and must include a minimum of one letter and one number. If you forget your password, you can have it emailed to you by clicking the ‘Forgot your password?’ link.

Note: Your username and password are case sensitive.

Tip: To make them easier to remember, use either all capital or all lowercase letters.

5 Print and Electronic Mailings

Use this section to select which catalog and promotional mailings you would like to receive. You may choose to receive the print and/or email version.

6 Order Notifications

Make selections on order notification preferences such as order confirmation, order shipment notification and processing delays.

7 Email Format Preference

Choose to receive email in either HTML or Text format.

1 Order Status & History

Search Order History: Item # | P.O. #

Click on order number to view order shipment status.

Date	Order No.	PO Number
06/24/2008	0072898813	M1888-06-A
06/09/2008	0072453332	M1891-06-A
11/30/2007	0067218703	M1943-07-A

View Order Status/History
New Report Manager
View Account Detail/Pay Invoice

2 Account Settings

- Manage Shipping Addresses
- Change Your Billing Address
- Manage Users' Roles/Set Spending Limits
- Line Item Distribution Setup
- Add Customer Part Numbers
- Use Customer Part Numbers

3 Personal Settings

- Modify Your Profile
- Change Your Password
- Email Preferences
- Express Checkout Settings

4 Shopping Options

- Quick Order Pad
- Personal Lists
- Saved Orders
- CMI/MI Carts
- Pending Cart Approvals (1)
- Open Quotes (0 Ready)

5 Payment Settings

- Maintain Credit Cards
- Maintain Procurement Reference Numbers
- Credit Card/Reference Number Default

6 CMI - Customer Managed Inventory

- ENABLE CMI
- How did this link get here?

My Account

Access this page to modify and/or update the information associated with your MSC account. Some of the options available are listed below.

- 1 Order Status/History**
This handy feature helps you quickly find and reorder items you've purchased before. You can conveniently search for orders by either ship-to or order number. It also lets you track shipments for orders you've placed.
- 2 Account Settings**
The tools contained in this section allow you to manage account settings such as Billing and Shipping addresses, User Roles (for workflow), Line Item Distribution and your Customer Part #'s.
- 3 Personal Settings**
Use this section to make changes to your Personal Profile, email, password and access your 'Express Checkout' Settings (See Checkout tab).
- 4 Shopping Options**
Manage the way you shop on msdirect.com by using the tools in this section.
 - Personal Lists** – Allows you to create a favorite list of most frequently purchased/preferred items for fast repeat buys
 - Saved Orders** – If you choose to save a partial or completed order, you can come back and access it from here.
 - Pending Cart Approvals (Workflow)** – If you are in a 'Buyer' or 'Supervisor' role, view all orders pending your approval here.
 - Open Quotes** - This helpful feature allows you to search and retrieve an existing quote and add it into your 'Shopping Cart.'
- 5 Payment Settings**
Manage all saved credit card and payment information.
- 6 CMI (Customer Managed Inventory)**
CMI (Customer Managed Inventory) is a tool that will enable you to save time and money while effectively replenishing your inventory and stocking levels. From this location on your My Account page you can manage your CMI functions and 'Shopping Carts.'

MSC Industrial Supply Co.

Search Order Log In Remember me

HOME ORDER SPECIAL OFFERS RESOURCES SOLUTIONS ABOUT MSC CUSTOMER SUPPORT MY ACCOUNT

Solutions

CMI Home

eVMI

Competitive Advantage

Government Solutions

National Accounts

e-Procurement

p-Cards

VIEW PRINTER-FRIENDLY PAGE

Solutions Home

Learn more about the flexible, tailored solutions MSC Industrial Supply offers that can help your company become more competitive. From customers large or small, MSC Industrial Supply helps save time and cost with streamlined solutions that address your end-to-end procurement needs. MSC Industrial Supply is a leader with more than 65 years of experience in industrial supply distribution. Team up with MSC Industrial Supply and watch your business' profitability grow. Read more about the many solutions that we offer.

- 1 CMI (Customer Managed Inventory)** Visit this section for information on this innovative tool that will enable you to save time and money. In just two easy steps (scan and connect), you can take complete control of your ordering process!
- 2 VMI (Vendor Managed Inventory)** Check out this section to find out how MSC's inventory management expertise can help your business improve its performance through our comprehensive eVMI solution.
- 3 Competitive Advantage** This innovative solution is aimed at helping our customers achieve a "competitive advantage", by providing breakthrough productivity improvements and lowering overall tooling spend. In addition, comprehensive data collection results in greatly reducing inventory levels, freeing up working capital to invest in other more productive areas of your business.
- 4 Government** Visit this section to learn why numerous Federal, State, and Local/Education agencies, as well as Government Contractors and the USPS, have responded very positively to the MSC Industrial Supply value proposition.
- 5 National Accounts** If you have multiple locations and/or an annual spend in industrial supplies over \$1 million, visit this section for more on our National Accounts Program. Our Team will build a customized business solution that best suits your procurement needs.
- 6 e-Procurement** To help our customers cut costs and become more productive, MSC Industrial Supply has incorporated many ways to do business electronically. Check out this section to learn more.
- 7 P-Cards** Learn how MSC Industrial Supply has teamed up with MasterCard, Visa and American Express to streamline your purchasing, accounts payable and general ledger posting processes.

Utility Solutions Whether your business is Power Generation or Transmission and Distribution, MSC Industrial Supply is your one-stop source for all your Utility Industrial Supplies. Check out this section to discover the many ways MSC Industrial Supply is providing the best products and solutions to the Utility Industry.

Solutions for your Lean Environment MSC Industrial Supply's Managed Inventory Solutions have numerous Lean benefits! Reduce waiting through streamlined, paperless order processing. Avoid over-processing by bypassing traditional purchase order processing and consolidated invoicing and payment. Reduce inventory by identifying and labeling what you have and reordering to preset levels automatically. Learn more...

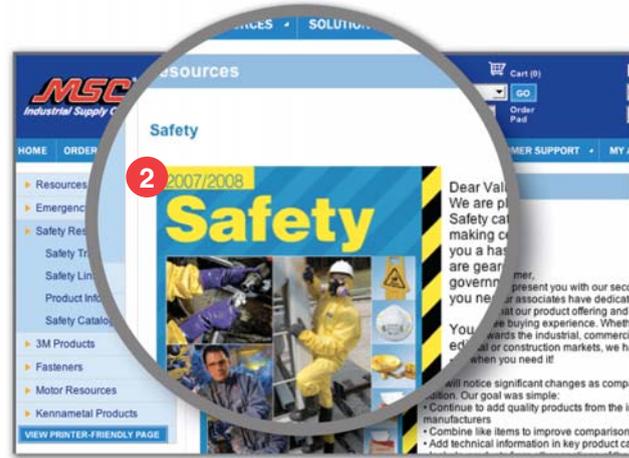
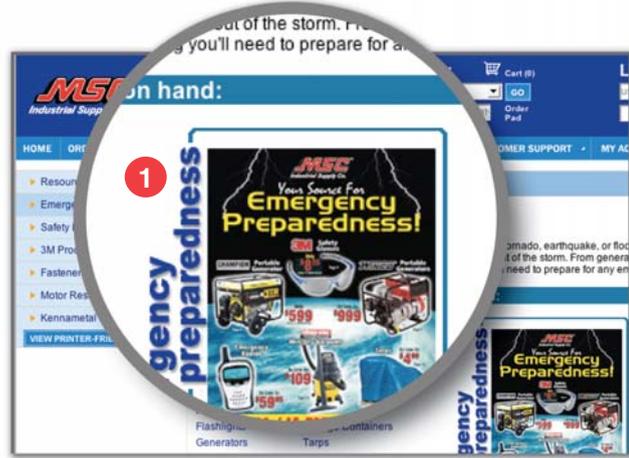
For more information on our solutions or any other inquiries, contact us at 1-800-753-7970 or email us.

SITE MAP | CAREER OPPORTUNITIES | MSC LOCATIONS | TERMS OF USE | PRIVACY POLICY | BOOKMARK THIS SITE

Solutions

Find out more below about the many solutions MSC offers to help your company become more competitive.

- 1 CMI (Customer Managed Inventory)**
Visit this section for information on MSC's "Self Checkout" Tool that will give you complete control of your ordering process while making it quick and easy to replenish MSC Big Book® items! CMI is also compatible with most e-procurement platforms.
- 2 VMI (Vendor Managed Inventory)**
Check out this section to find out how MSC's inventory management expertise can help your business improve its performance through our comprehensive eVMI solution that gives you a choice on how you want to approve your eVMI orders: msdirect.com shopping cart, fax or email. VMI is also compatible with most e-procurement platforms.
- 3 Competitive Advantage**
This innovative solution is aimed at helping our customers achieve a competitive advantage, by providing breakthrough productivity improvements and lowering overall tooling spend. In addition, comprehensive data collection results in greatly reducing inventory levels, freeing up working capital to invest in other more productive areas of your business.
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Resources

Learn more below about the many MSC resources available that can improve your company's profitability and meet your toughest business requirements.

- 1 **Emergency Preparedness**
Check out this helpful section for everything you'll need to prepare for any emergency. You'll find checklists of items to keep on hand and ways to prepare, and links to several important emergency-related websites such as the Red Cross, FEMA and more.
- 2 **Safety Resources**
More than 15,000 safety items are available in the online Safety Catalog. In this section, you'll also find information to help you meet safety requirements, such as OSHA violation information, safety industry links and product information guides.
- 3 **3M Products**
This informative section will help you find 3M products and innovative solutions via our 3M Solutions Catalog. Plus, take a look at our exciting NASCAR program, including award merchandise and more.
- 4 **Motor Resources**
MSC offers over 5,000 of the most popular replacement motors from Emerson/US Motors. This section will help you select motors via our interactive motor selector or the online Motors Catalog.
- 5 **Utilities**
Whether your business is in power generation or transmission and distribution, MSC Industrial Supply has the right products and solutions needed to keep your facilities up and running. Check out our new 48-page Utility Brochure. You will find great products to service your Utility needs from top brands such as Stanley, Milwaukee, Lift-All, Miller, CRC, Fluke and many others.
- 6 **Eco-Friendly Resources**
Discover how MSC Industrial Supply has made it easy for you and your company to GO GREEN! To benefit your future, we've identified the items that can help protect the environment and, at the same time, reduce your costs.

- Kennametal Products**
Our product offering includes thousands of items from America's #1 brand of metalcutting tools - Kennametal. This section provides several helpful tools, such as the interactive product selector, big book index, technical information and special offers.
- Fasteners**
Visit this helpful section to learn more about MSC's comprehensive fastener offering found in the 2nd Edition MSC Fastener Source Book.

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For the most current version of this Guidebook, see the customer support section on our web site, mscdirect.com.